



**Date :** 17<sup>th</sup> September 2023

**Venue:** Council Hall, Ramaiah Medical College, Bangalore

**Time:** 9:15 AM to 12.30 PM

Time	Topic	Speaker
9.15am - 10am	Registrations	
10am - 10.10am	CAHO Anthem & Welcome	Mr. Sameer Mehta
10.10am - 10.15am	World Patient Safety Day	Dr Geeta Fulari
10.15am - 10.30am	Patient Advisory Council (PAC) and the Way forward	Dr Vijay Agarwal
10.30am - 10.40am	PREMS: The Patient Engagement Tool	Dr. Lallu Joseph
10.40am - 10.50am	Is patient a customer??	Mr. Som Mittal
10.50am - 11.35am	Inaugural Chief Guest Address Prize distribution	Mr. Kris Gopalakrishna
11.35am - 11.50am	Experience Sharing of PAC	Dr. Anuradha Pichumani Mr. Gaurav Loria Mrs. Gracy Mathai
11:50am - 12:20pm	<b>Panel Discussion:</b> Have we really empowered our patients through their rights and responsibilities?  <b>Moderator:</b> Mrs. Nadira Chaturvedi	<b>Panellists</b> Dr. Alexander Thomas Dr. Nagendra Swamy Dr. Shweta Prabhakar Dr. Amitha Marla Mr. Ashok Kunnapareddy
12.20pm - 12:30pm	Vote of thanks	Dr. Umashankar Raju
	Group photo	